

RISK INDICATOR CHART

The column on the left shows indicators that a person may need a Comprehensive Assessment (CA). The columns on the right show which agency you may be able to refer to. **You only need to refer to ONE of these agencies.** Note: Indicators marked # may be sufficient alone to seek CA, otherwise a combination of indicators are required. See also the contact information for each agency. Emergencies (including medical emergencies) should be dealt with by emergency services. General Practitioners, **Co-ordinators or Supervisors ONLY are to make referrals.** Volunteers or field workers please discuss with your supervisor.

See other side of this page for contact details.

1. Person is at risk of entering a more restrictive environment such as a hospital, nursing home, hostel or criminal justice system etc	ACAT	CNS AI&R	COPs	CMH	DADHC CST
Weight loss or not eating (If there is a decline in health, refer to General Practitioner)	◆				
Significant confusion or memory loss #	◆			◆	
Recurring falls or injuries #	◆	◆			
Change in continence patterns	◆	◆			
Decline in mobility	◆	◆			
Deterioration in environment or living situation	◆	◆			
Delusions or hallucinations #	◆			◆	
Person has uncharacteristically started to: appear disheveled, wear dirty clothes, appear unshaven, be unwashed, malodorous etc. #	◆	◆	◆	◆	
Social isolation, lives alone, has few visitors and social isolation impacting on mental health	◆		◆		
Absence of carer is placing the person at significant risk #	◆	◆	◆		
Carer dies, becomes ill, extremely frail or relinquishes care #	◆		◆		◆
2. Person is vulnerable and at risk of harm to themselves and/or to others	◆				
Swallowing difficulties	◆				◆
Absence of carer is placing the person at significant risk	◆	◆	◆		
Aggressive behaviours placing the person and /or others at risk of injury #	◆			◆	◆
Suspected abuse # Refer to your agency's INTERNAL policies and procedures first	◆			◆	◆
Need for change of accommodation or assessment for accommodation due to risk or vulnerability #	◆				◆
Extreme financial difficulties or disadvantage such as not enough money for food	◆		◆		
Signs of depression such as being withdrawn, passive, suicidal thoughts, extreme sadness #	◆			◆	
Equipment or modifications needed for access and safety	◆				
Carer dies, becomes ill, extremely frail or relinquishes care #	◆	◆	◆		◆
Person is evicted, at risk of homelessness or is homeless #	◆			◆	◆
Recent loss or changes to care arrangements #	◆	◆	◆		◆
Carer is experiencing extreme stress (eg suicidal thoughts) #	◆		◆		
Recurring falls or injuries #	◆	◆			
Conflict in household is placing a person and / or others at risk	◆		◆		
3. Person is at risk of losing current services					
Person's care needs have increased beyond capacity of current service provider	◆	◆			
Aggressive behaviours whereby person is at risk of losing current service provision	◆			◆	◆

ACAT = Aged Care Assessment Team **CMH** = Community Mental Health **CNS AI&R** = Community Nursing Service-Access Intake & Referral
COPs = Community Options or Live At Home Projects **DADHC CST** = Department of Ageing, Disability and Home Care, Community Support Team

CONTACT LIST Inner West Area

Agency	Aged Care Assessment Team	Community Nursing Services	Community Options	Community Mental Health	DADHC Community Support Team
Step 1: → Check ELIGIBILITY first	<ul style="list-style-type: none"> Frail older person (65+) Frail ATSI** person (45+) Person with disability who have aged related illness (eg. stroke, arthritis etc) Carer of the above 	<ul style="list-style-type: none"> Any person requiring nursing care 	<ul style="list-style-type: none"> Frail older person (65+) Frail ATSI** person (45+) Person with disability Carer of the above <p>AND HAS</p> <ul style="list-style-type: none"> complex care needs requiring case management 	<ul style="list-style-type: none"> Adults (18-65) with mental health problems Area Wide adolescent mental health service (12-16) years Referrals through Leichhardt number 	<ul style="list-style-type: none"> Person with intellectual Disability
Step 2: ↓ What Local Government Area does the client live in?					
Ashfield	Ph : ☇ 1800 556 533 Fax: 9767 6929	Ph: ☇1300 722 276 Fax 9378 1345	Ph : ☇ 1800 556 533 Fax: 9767 6929	Ph: 9378 1100 Fax: 9378 1111	Ph: 9334 3700 Fax: 9334 3708
Burwood	Ph : ☇ 1800 556 533 Fax: 9767 6929	Ph: ☇ 1300 722 276 Fax 9378 1345	Ph : ☇ 1800 556 533 Fax: 9767 6929	Ph: 9798 1100 Fax: 9378 1111	Ph: 9334 3700 Fax: 9334 3708
Strathfield	Ph : ☇ 1800 556 533 Fax: 9767 6929	Ph: ☇1300 722 276 Fax 9378 1345	Ph : ☇ 1800 556 533 Fax: 9767 6929	Ph: 9798 1100 Fax: 9378 1111	Ph: 9334 3700 Fax: 9334 3708
Canada Bay	Ph : ☇ 1800 556 533 Fax: 9767 6929	Ph: ☇ 1300 722 276 Fax 9767 5445	Ph : ☇ 1800 556 533 Fax: 9767 6929	Ph: 9798 1100 Fax: 9378 1111	Ph: 9334 3700 Fax: 9334 3708
Canterbury	Ph : ☇ 1800 556 533 Fax: 9767 6929	Ph: ☇1300 722 276 Fax 9787 0035	Ph: 8512 7420 Fax 9554 8532	Ph: 9787 0600 Fax: 9787 0700 Not all Riverwood	Ph: 9334 3700 Fax: 9334 3708 Not all Canterbury
Leichhardt	Ph : ☇ 1800 556 533 Fax: 9767 6929	Ph: ☇1300 722 276 Fax: 9568 3186 Not Glebe	Ph: ☇ 1800 556 533 Fax: 9767 6929	Ph: 9515 9000 Fax: 9515 9601	Ph: 9334 3700 Fax: 9334 3708
Marrickville	Ph : ☇ 1800 556 533 Fax: 9767 6929	Ph: ☇ 1300 722 276 Fax 9568 3186 Not all Marrickville	Ph: ☇ 1800 556 533 Fax: 9767 6929 (& Most of City of Sydney)	Ph: 9562 0500 Fax: 9515 9601	Ph: 9334 3700 Fax: 8512 1411

For after hours crisis referrals: (02) 9676 5000
Canterbury (02) 9787 0000